DAY ONE: Thursday, February 27, 2020

Introductions and Background

- Electronic Public Access (EPA) Public User Group Overview
  - Mission
  - Scope
- Member Introductions
- AO Organization and Services

EPA Program History

- EPA: 1999 to Today
- Revenue and Costs
- Q & A

Judiciary Governance Overview

- Organization and Decision-Making
- Case Management Policies and Rules (Privacy and other considerations)
- Q & A

Systems and Services Overview

- Overview of the Case Management/Electronic Case Files (CM/ECF)
- Electronic Public Access Services
  - PACER Service Center
  - PACER Case Locator (PCL)
  - RSS Feeds
  - Multi-Court Voice Case Information System (McVCIS)
  - Public Access Terminals at Courthouses
  - GPO Opinions
- Q & A
Electronic Public Access Public User Group Meeting
February 27-28, 2020

DAY TWO: Friday, February 28, 2020

Upcoming Releases and Initiatives
- PACER.gov website improvements
- PACER Case Locator Application Programming Interface (API)
- Quality Control in Docketing
- EPA Services Assessment
- PACER User Interface Feasibility Study

Open Discussion
- Brainstorming Session
- Prioritization of Recommendations